



C:LOGIC



NORTH CAROLINA

Towed Vehicle Locator Initiative

The Towed Vehicle Locator Initiative connects the dots and enables disparate law enforcement agencies to easily locate vehicles that have been towed in neighboring jurisdictions, dramatically lowering the number of erroneous stolen vehicle reports as well as the time required to locate a missing vehicle.

The Scene

Late one night a car is stolen in Raleigh-Durham, taken for a joy ride and abandoned at a mall in Fayetteville. Mall security has the car towed. The towing company stores the car and reports the tow to the Fayetteville Police Department. Fayetteville PD runs a stolen vehicle check when the tow is called in, but takes no further action when the check comes back negative. The next morning, the vehicle owner realizes their car is missing and calls 911 to report the theft. The 911 call is routed to the Raleigh-Durham Police, who file a stolen vehicle report.

The Problem

Connecting the dots. The reality is that cities and counties find it difficult, if not impossible, to share information. The Towed Vehicle Locator Initiative took root when the City of Houston and Harris County decided to participate in a cross-jurisdictional effort to help citizens locate missing vehicles. In our example, because the stolen vehicle report was filed after the car was towed, the NCIC check run when the tow was reported comes back negative. The next morning, when the Raleigh-Durham Police file a stolen vehicle report, they have no way of knowing that the missing car was towed and is sitting in a storage lot in Fayetteville. Neither agency has enough information to connect the dots. As a consequence, the missing car is essentially lost in the process and may remain lost for days...or even weeks. To complicate matters, North Carolina has numerous city, county, and state law enforcement agencies who do not share data.



“ The visibility of towing information with the Cumberland County and other North Carolina communities delivered under this initiative provides the Fayetteville police department an effective tool to located missing and stolen vehicle and a simple method for our citizens to find their towed vehicles more quickly. ”

Sgt. Eric Dow
Fayetteville Police Department



The Towed Vehicle Locator Initiative connects the dots and enables disparate law enforcement agencies to easily locate vehicles that have been towed in neighboring jurisdictions.

The Solution

The North Carolina Towed Vehicle Locator Initiative. Through this initiative, agencies can easily locate vehicles towed in neighboring jurisdictions, dramatically reducing the number of erroneous stolen vehicle reports, as well as the time required to locate a missing vehicle. The cornerstone of this program, VINS, enables high-speed, cross-jurisdictional information sharing on a regional basis through a secure data repository accessed over the web and hosted on 3rd party infrastructure - no hardware or software to purchase or install. The system is easy to use and readily adaptable to existing departmental policies and procedures.

VINS streamlines management of the non-consent towing life cycle, delivering relief to law enforcement agencies, cost effective, compliant operations for wrecker drivers, storage lot operators, and recovery specialists, as well as faster resolution for citizens.

VINS automates a variety of manual, paper-based processes, increasing efficiency, reducing costs, and enabling highly-skilled law enforcement personnel to focus their time and attention on police work, not paperwork.

The Benefits

- Enables highly-skilled officers to spend more time policing.
- Enables cross-jurisdictional collaboration and data sharing.
- Streamlines management of non-consent towing operations.
- Eliminates erroneous stolen vehicle reports.
- Accelerates recovery of stolen/abandoned vehicles.
- Facilitates online compliance reporting and lien-holder notification.
- Helps citizens quickly and easily locate a towed vehicle.

For More Information

C:LOGIC provides Vehicle Information-Sharing and Notification Services to people impacted by towing issues including law enforcement agencies, state and local municipalities, the towing and storage, automotive, and insurance industries, and private citizens. As the leader in Towing Lifecycle Management solutions, C:LOGIC's multi-jurisdictional solutions are used by major US metropolitan areas to provide the least disruptive, lowest risk answer to lowering towing management costs, providing effective industry compliance oversight and helping citizens locate missing or stolen vehicles.

To learn more C:LOGIC and our Towed Vehicle Initiatives, please contact us at: 1-888-876-VINS (8467) or visit www.compiledlogic.com

