



C:LOGIC



Hurricane Emergency Towing Kit

Solutions for Vehicle Tracking and Recovery

C: LOGIC's Hurricane Emergency Towing Kit delivers an on-demand service that enables law enforcement agencies, public safety authorities and the general public to track and recover towed vehicles in the aftermath of hurricanes and other weather-related emergencies.

Vehicle Towing & Recovery Disaster Planning

Now that the 2008 hurricane season is here, timing is right to assess your hurricane and emergency preparedness. Does your plan include adequate provisions for handling emergency vehicle towing, tracking and recovery?

In the weeks and months following hurricanes and other weather emergencies, city and county officials typically are inundated with inquiries by citizens, insurance providers and other agencies regarding lost or missing vehicles. For people in emergency or crisis situations, easy accessibility to accurate information is essential.

Be Prepared

To address a sudden, exponential increase in the volume of missing vehicles following a hurricane or other weather-related disasters and challenges related to ad-hoc vehicle storage locations and owner or lien holder inquiries, C:LOGIC has developed and implemented an Emergency Towing Kit.

The Emergency Towing Kit solution delivers an on-demand, multi-jurisdictional service that provides online tracking and reporting of vehicles that have been towed due to emergencies. C:LOGIC's Web-based search portal allows motorists, insurance companies and other emergency agencies to search for missing vehicles by license plate or Vehicle Identification Number (VIN) across all affected areas.

"We, along with state and local authorities, spent countless weeks trying to connect abandoned vehicles with their rightful owners after Hurricane Rita. This service is pivotal in assuring that the nightmare of that experience is never repeated."

*Clint R. McRae
Sheriff, Walker County Texas*

Hurricane Emergency Towing Checklist

- Review ordinances and towing contracts for emergency towing provisions
- Appoint a czar to own the creation and execution of the emergency towing plan
- Develop offsite emergency towing management system for vehicle tracking and recovery
- Create communication plan for media and citizens on how to locate towed vehicles

C:LOGIC's Emergency Towing Management Kit offers:

- ✓ An on-demand towing operations management solution that does not rely on municipal infrastructure and systems
- ✓ An authoritative repository of towing information for emergency agencies
- ✓ A single, public-facing web site for owners, lien holders and other agencies to search for missing vehicles across all affected areas
- ✓ Electronic reporting of emergency towing information
- ✓ Alignment of local ordinances, contracts and emergency response agencies in the tracking of recovery of towed vehicles

How do you stack up?

Hurricane Towing Assessment

For a limited time, C:LOGIC is pleased to offer a no-cost assessment of your hurricane emergency towing preparedness. The assessment provides a baseline of your policies, procedures, tow contracts and local ordinances against other Gulf and Atlantic coastal communities.

Within 30 days after kickoff, C:Logic will deliver a comprehensive report detailing your current readiness state and recommendations for improving your overall hurricane towing preparedness.

To learn if you qualify for this 30 day assessment, please contact us at 1-888-876-VINS (8467) or visit our website at www.compiledlogic.com



Case Study

Hurricane Rita, Walker County, Texas

On September 21, 2005, nearly 3 million residents of the Houston-Galveston area evacuated in advance of Hurricane Rita's landfall. The congestion it caused on Texas roads and freeways resulted in thousands of vehicles that overheated, experienced mechanical failures or just ran out of fuel.

In Walker County, hundreds of abandoned vehicles along the evacuation route created a towing and recovery nightmare for the Sheriff's Department. Months after the evacuation, departmental personnel were still investing a significant time and resources trying to reunite owners and insurance companies with missing vehicles.

Vowing never to repeat such a situation, The Walker County Sheriff's Office has implemented a proactive plan to deal with future emergency towing. The plan's cornerstone is C:LOGIC's VINS service which delivers electronic towing reporting and public web site for self-service vehicle recovery.

(Read the whole story at www.compiledlogic.com/walkercounty.aspx)